

Appendix 1b

| ID.format | ID.completed | ID.date | ID.start | ID.endDate | ID.end | ID.time | Q1 | Q1a | Q1b | Q2 | Q3 | Q4 | Q5 | Q5a | Q6 | Q7 | Q8 | Q9 | Q10 |
|-----------------------------------|--------------|-----------|----------|------------|----------|----------|--|--------|-----------|--------|----------|-----|-----|-----|------------|-------------|------------|------------|--|
| The published format which was em | | | | | | | | | | | | | | | | | | | |
| Web: Snap | WebHost | completed | 20/08/19 | 08:37:57 | 20/08/19 | 08:38:27 | 0.5 As a resident of Wiltshire | | | Female | 45-54 | No | | | Yes | About right | Yes | Yes | |
| Web: Snap | WebHost | completed | 20/08/19 | 08:54:32 | 20/08/19 | 08:58:44 | 4.2 As a resident of Wiltshire | | | Male | 55-64 | No | No | | Yes | About right | Yes | Yes | I like it. |
| Smartphone | | completed | 26/08/19 | 05:38:38 | 26/08/19 | 05:44:12 | 5.57 As a resident of Wiltshire | | | Female | 25-34 | Yes | Yes | PIP | No | Too wide | Don't know | Yes | Please do not make the poor any poorer, it's hard enough to live on the small amount as it is. |
| Web: Snap | WebHost | completed | 27/08/19 | 13:47:31 | 27/08/19 | 13:49:03 | 1.53 As a resident of Wiltshire | | | Female | 55-64 | No | No | | Yes | About right | Yes | Yes | |
| Web: Snap | WebHost | completed | 28/08/19 | 09:21:16 | 28/08/19 | 09:26:50 | 5.57 As a resident of Wiltshire | | | Female | 25-34 | No | No | | Yes | About right | Yes | Yes | I am not receiving benefits myself however I think anything to help people out who are currently in the UC system is greatly needed. |
| Smartphone | | completed | 28/08/19 | 19:47:15 | 28/08/19 | 19:48:14 | 0.98 As a resident of Wiltshire | | | Male | 45-54 | No | No | | Yes | Too wide | Yes | Yes | |
| Web: Snap | WebHost | completed | 30/08/19 | 17:38:16 | 30/08/19 | 17:39:22 | 1.1 As a resident of Wiltshire | | | Female | 25-34 | No | No | | No | Too narrow | Don't know | Yes | |
| Smartphone | | completed | 31/08/19 | 10:13:32 | 31/08/19 | 10:14:54 | 1.37 As a resident of Wiltshire | | | Female | 25-34 | No | No | | No | Too narrow | Don't know | Yes | |
| Web: Snap | WebHost | completed | 02/09/19 | 08:24:30 | 02/09/19 | 08:26:06 | 1.6 As a resident of Wiltshire | | | Male | 45-54 | No | No | | Yes | About right | Yes | Yes | |
| Tablet | | completed | 05/09/19 | 08:22:02 | 05/09/19 | 08:23:34 | 1.53 As a resident of Wiltshire | | | Female | 45-54 | No | No | | No | About right | Yes | Yes | |
| Web: Snap | WebHost | completed | 05/09/19 | 11:12:20 | 05/09/19 | 11:14:20 | 2 As a resident of Wiltshire | | | Female | 45-54 | No | No | | Yes | Too narrow | Yes | No | |
| Web: Snap | WebHost | completed | 05/09/19 | 20:24:49 | 05/09/19 | 20:31:08 | 6.32 As a resident of Wiltshire | | | Female | 55-64 | No | No | | | | Yes | Yes | |
| Web: Snap | WebHost | completed | 06/09/19 | 09:14:49 | 06/09/19 | 09:18:55 | 4.1 As a resident of Wiltshire | | | Male | 45-54 | No | No | | Yes | About right | Yes | Yes | |
| Web: Snap | WebHost | completed | 06/09/19 | 11:04:00 | 06/09/19 | 11:07:49 | 3.82 As a resident of Wiltshire | | | Male | 25-34 | No | No | | Yes | About right | Don't know | Yes | |
| Web: Snap | WebHost | completed | 06/09/19 | 11:00:12 | 06/09/19 | 11:52:44 | 52.53 As a resident of Wiltshire | | | Female | 35-44 | No | No | | Yes | About right | Yes | Yes | |
| Web: Snap | WebHost | completed | 09/09/19 | 12:31:24 | 09/09/19 | 12:38:42 | 7.3 As a resident of Wiltshire | | | Female | 25-34 | No | No | | Don't know | About right | Don't know | Yes | I think you should make it fairer for working parents. working parents are penalised by the council. where as people that choose not to work get sufficient hand outs making them better off than workeres!!!! its disgusting!!! |
| Smartphone | | completed | 10/09/19 | 00:07:38 | 10/09/19 | 00:09:58 | 2.33 As a resident of Wiltshire | | | Female | Under 25 | No | No | | Don't know | Too narrow | Don't know | Don't know | |
| Web: Snap | WebHost | completed | 10/09/19 | 16:22:18 | 10/09/19 | 16:48:41 | 26.38 As a resident of Wiltshire | | | Female | 35-44 | No | No | | Yes | About right | Yes | No | |
| Smartphone | | completed | 10/09/19 | 16:40:51 | 10/09/19 | 16:49:25 | 8.57 As someone, or with someone in my household, w | Male | | 45-54 | No | No | | No | No | Too narrow | Yes | Yes | We are a couple with a child on Universal Credit who would be worse off from this proposal. Currently we get about £25 a month Council Tax reduction, but even with a £50 income disregard, we would come in just above the £435 weekly income cut off. This proposal therefore represents a cut in welfare benefits for our family and will affect our standard of living. Not be a great amount, admittedly, but would have to go without something when things are already tight. Please reduce the upper limits |
| Smartphone | | completed | 10/09/19 | 19:30:24 | 10/09/19 | 19:33:10 | 2.77 As someone, or with someone in my household, w | Female | | 35-44 | No | No | | | Yes | About right | Yes | Yes | |
| Smartphone | | completed | 10/09/19 | 21:55:02 | 10/09/19 | 22:06:27 | 11.42 As someone, or with someone in my household, w | Female | | 25-34 | No | No | | | Yes | About right | Yes | Don't know | I think this is a much better idea for everyone. I currently receive the council tax reduction as a single parent. When i first moved into my own property i received numerous bills as my finances were changing constantly due to moving to universal credit from tax credits (adding on the child element and the housing costs). I have had bills that show i need to pay £4 a week up to my most recent bill of £80+ a month. My income has barely changed since moving in and the constant flow of bills was v |
| Web: Snap | WebHost | completed | 11/09/19 | 09:42:10 | 11/09/19 | 09:45:39 | 3.48 As a resident of Wiltshire | | | Female | 55-64 | No | No | | Yes | About right | Yes | Yes | |
| Web: Snap | WebHost | completed | 11/09/19 | 11:21:48 | 11/09/19 | 11:25:22 | 3.57 As a resident of Wiltshire | | | Female | 45-54 | No | No | | Yes | Too narrow | Yes | Yes | This sounds like a more sensible way forward with less bureaucracy, less cost to the Council and less hardship to people who may be struggling. Well done for considering Carers too who are often overlooked but under huge pressures when caring for others. |
| Smartphone | | completed | 11/09/19 | 11:22:10 | 11/09/19 | 11:34:36 | 12.43 As a resident of Wiltshire | | | Female | 25-34 | No | No | | Yes | About right | Yes | Don't know | Any proposal which simplified the process is needed. I personally am in receipt of universal credit as a working single parent and my CTR changed every month which affected my monthly amount due to the council. this has meant direct debits have not been taken and therefore left me in a continued spiralling debt in my council tax bill. It's fristrating and upsetting. |
| Web: Snap | WebHost | completed | 11/09/19 | 12:24:22 | 11/09/19 | 12:25:38 | 1.27 As someone, or with someone in my household, w | Male | | 65-74 | No | No | | | Yes | About right | Yes | Yes | |
| Web: Snap | WebHost | completed | 11/09/19 | 13:11:50 | 11/09/19 | 13:14:25 | 2.58 As an interested party | | Benefit I | Male | 55-64 | No | No | | No | Too wide | No | Yes | This is hardly a consultation. Where is the in depth information regarding the way in which the cases and awards will be verified, is it for UC customers only. and how many staff are you expecting to be able to loose. |
| Smartphone | | completed | 11/09/19 | 13:46:53 | 11/09/19 | 13:50:01 | 3.13 As a resident of Wiltshire | | | Female | 45-54 | No | No | | Yes | About right | Yes | Yes | |
| Web: Snap | WebHost | completed | 11/09/19 | 16:50:10 | 11/09/19 | 16:51:52 | 1.7 As a resident of Wiltshire | | | Male | 55-64 | No | No | | Yes | About right | Yes | Yes | |
| Web: Snap | WebHost | completed | 11/09/19 | 18:48:05 | 11/09/19 | 18:51:40 | 3.58 As a resident of Wiltshire | | | Male | 55-64 | No | No | | Yes | About right | Yes | Yes | |
| Smartphone | | completed | 12/09/19 | 07:53:30 | 12/09/19 | 08:03:41 | 10.18 As a resident of Wiltshire | | | Male | Under 25 | No | No | | No | | No | Yes | What you have done by this is making it easier and more appealing for people to not work. Calling it a council tax reduction 'award' makes it sound like a positive thing. This should be a last resort for everyone. But because its so easy to not work and still earn the same why should we, the tax payer have to pay for someone to get a reduction. There needs to be much stricter rules on claiming benefits! So why don't you focus on getting people off benefits not on how to make their more comfortab |
| Smartphone | | completed | 12/09/19 | 10:58:10 | 12/09/19 | 11:02:44 | 4.57 As a resident of Wiltshire | | | Female | 45-54 | No | No | | Yes | About right | Yes | Yes | |
| Smartphone | | completed | 12/09/19 | 12:56:22 | 12/09/19 | 12:58:25 | 2.05 As someone, or with someone in my household, w | Female | | 45-54 | No | No | | | Yes | About right | Yes | Yes | |

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|----------------------|-----------|----------|----------|----------|----------|------|--|-------------------|------------|----------|-----|------------|-------------|-------------|------------|------------|--|
| Web: Snap Smartphone | completed | 12/09/19 | 12:55:44 | 12/09/19 | 12:59:19 | 3.58 | As a resident of Wiltshire | | Female | 55-64 | No | No | Yes | About right | Don't know | Yes | |
| Web: Snap Smartphone | completed | 12/09/19 | 13:47:08 | 12/09/19 | 13:48:41 | 1.55 | As a resident of Wiltshire | | Female | Under 25 | No | No | Yes | About right | Yes | Yes | |
| Web: Snap Smartphone | completed | 12/09/19 | 20:18:58 | 12/09/19 | 20:25:43 | 6.75 | As a resident of Wiltshire | | Male | 45-54 | No | No | | | Yes | Yes | MAKE CARERS DISREGARD SAME AS WORKING CUSTOMERS £50 |
| Web: Snap Smartphone | completed | 12/09/19 | 21:18:55 | 12/09/19 | 21:21:49 | 2.9 | As a resident of Wiltshire | | Female | 45-54 | No | No | No | Too narrow | No | No | This proposal disadvantages those who work hard and do not claim benefits |
| Web: Snap Smartphone | completed | 13/09/19 | 09:51:51 | 13/09/19 | 09:55:37 | 3.77 | As a resident of Wiltshire | | Female | 55-64 | No | No | Yes | About right | Don't know | Yes | |
| Web: Snap Smartphone | completed | 13/09/19 | 11:32:58 | 13/09/19 | 11:38:12 | 5.23 | As a resident of Wiltshire | | Female | 35-44 | No | No | Yes | Too narrow | Yes | Yes | I think the bans should be £75 or £100. £50 seems very small as it might only be one extra day's work which means it could still be re-assessed monthly due to the variance of working days each month (ranges between 20 and 23 days usually) |
| Web: Snap Smartphone | completed | 13/09/19 | 12:24:12 | 13/09/19 | 12:28:59 | 4.78 | As a resident of Wiltshire | | Male | 45-54 | Yes | Yes | Yes | About right | Yes | Yes | |
| Web: Snap Smartphone | completed | 15/09/19 | 15:11:15 | 15/09/19 | 15:17:05 | 5.83 | As someone, or with someone in my household, w | Prefer not | 45-54 | Yes | Yes | | | Too wide | Yes | Yes | It's great to see the council supporting Carers. I think the whole proposal from an administration point of view makes much more sense |
| Web: Snap Smartphone | completed | 16/09/19 | 17:28:21 | 16/09/19 | 17:32:29 | 4.13 | As a resident of Wiltshire | | Female | 35-44 | No | No | Yes | About right | Don't know | Don't know | The proposal isn't clear what is meant by disregarding the allowance, So I am unable to partake in this survey, although I really would have liked to have a say. |
| Smartphone | completed | 17/09/19 | 08:38:05 | 17/09/19 | 08:40:20 | 2.25 | As someone, or with someone in my household, w | Female | 25-34 | No | No | Yes | About right | Don't know | Don't know | | |
| Smartphone | completed | 17/09/19 | 12:50:35 | 17/09/19 | 12:51:34 | 0.98 | As a resident of Wiltshire | | Male | Under 25 | Yes | No | Yes | About right | Yes | No | |
| Web: Snap Smartphone | completed | 17/09/19 | 16:01:17 | 17/09/19 | 16:07:33 | 6.27 | As a resident of Wiltshire | | Prefer not | 45-54 | No | No | No | Too wide | Yes | Yes | People that have adopted children that would otherwise remain in the care system and therefore would be funded by the authority should be entitled to a 25% reduction in Council Tax. |
| Web: Snap Smartphone | completed | 18/09/19 | 11:55:39 | 18/09/19 | 11:58:30 | 2.85 | As someone, or with someone in my household, w | Male | 35-44 | No | No | Yes | About right | Yes | Yes | | |
| Web: Snap Smartphone | completed | 19/09/19 | 10:04:50 | 19/09/19 | 10:06:28 | 1.63 | As an organisation that represer | Wiltshire Council | Female | 35-44 | No | No | Yes | About right | Yes | Yes | this looks like a very sensible approach to a difficult problelm |
| Web: Snap Smartphone | completed | 19/09/19 | 10:50:30 | 19/09/19 | 10:52:07 | 1.62 | As a resident of Wiltshire | | Female | 45-54 | No | | Yes | About right | Yes | Yes | |
| Smartphone | completed | 20/09/19 | 12:10:04 | 20/09/19 | 12:11:30 | 1.43 | As a resident of Wiltshire | | Female | 25-34 | No | No | Yes | About right | Yes | Yes | |
| Web: Snap Smartphone | completed | 20/09/19 | 12:53:17 | 20/09/19 | 12:56:39 | 3.37 | As a resident of Wiltshire | | Male | 55-64 | No | No | Yes | Too wide | Don't know | Yes | |
| Smartphone | completed | 21/09/19 | 19:25:31 | 21/09/19 | 19:32:58 | 7.45 | As a resident of Wiltshire | | Female | 25-34 | No | No | No | Too wide | No | Yes | Get rid of council tax all together and everyone will be happy! Just give people a set figure you will pay them. If they work and they earn that amount you give them nothing. If they work and don't earn the amount you pay the difference. You can't make it fairer than that. Stop giving handouts to low life's that do nothing for society. |
| Web: Snap Smartphone | completed | 22/09/19 | 09:47:03 | 22/09/19 | 09:49:37 | 2.57 | As a resident of Wiltshire | | Female | 45-54 | No | No | Yes | About right | Yes | Yes | |
| Smartphone | completed | 22/09/19 | 17:07:22 | 22/09/19 | 17:12:35 | 5.22 | As a resident of Wiltshire | | Female | 55-64 | No | No | Yes | About right | Yes | Yes | Would like to see more disregarded - what is the point giving it with one hand and taking it away with another. Carers deserve every penny they can get and are saving the country millions. |
| Smartphone | completed | 23/09/19 | 10:10:50 | 23/09/19 | 10:14:01 | 3.18 | As a resident of Wiltshire | | Female | 35-44 | No | No | Yes | Too narrow | No | Yes | The amount of council tax charged is far too high for almost every household regardless of whether or not they are on benefits. When most of the roads are in a complete state, local police stations are gone and bins being emptied is variable it is an appalling service for the extortionate amount of money taken from our wages. |
| Smartphone | completed | 23/09/19 | 13:40:51 | 23/09/19 | 13:44:22 | 3.52 | As a resident of Wiltshire | | Male | 35-44 | Yes | No | Yes | About right | Don't know | Don't know | |
| Smartphone | completed | 23/09/19 | 14:35:57 | 23/09/19 | 14:37:34 | 1.62 | As a resident of Wiltshire | | Female | 25-34 | No | No | Yes | About right | Yes | No | |
| Smartphone | completed | 23/09/19 | 14:41:35 | 23/09/19 | 14:44:59 | 3.4 | As a resident of Wiltshire | | Female | 25-34 | No | No | Yes | About right | Yes | Yes | |
| Smartphone | completed | 24/09/19 | 14:44:26 | 24/09/19 | 14:45:50 | 1.4 | As someone, or with someone in my household, w | Female | Under 25 | No | No | Don't know | Too wide | Don't know | Don't know | Don't know | |
| Smartphone | completed | 24/09/19 | 19:48:46 | 24/09/19 | 19:49:53 | 1.12 | As a resident of Wiltshire | | Female | Under 25 | No | No | Don't know | About right | Don't know | Don't know | |
| Web: Snap Smartphone | completed | 25/09/19 | 19:46:03 | 25/09/19 | 19:47:33 | 1.5 | As a resident of Wiltshire | | Male | 25-34 | No | No | No | Too narrow | Don't know | Yes | |
| Web: Snap Smartphone | completed | 27/09/19 | 16:20:06 | 27/09/19 | 16:29:54 | 9.8 | As an organisation that represer | White Horse Hou: | Female | 55-64 | No | No | Yes | Too narrow | Yes | Yes | If the income bands include housing costs then they are far too low for our universal credit clients. For example, a person on single person rate of £73.34 UC would be pushed up in to band 4 if housing costs are included because they would have £120 potentially in housing costs and this would put their weekly income at £193.34. It is likely that under the current scheme they are paying 20% council tax but under the new scheme they would end up paying 65%. This is just too extreme a rise for them |
| Web: Snap Smartphone | completed | 28/09/19 | 08:35:26 | 28/09/19 | 08:41:59 | 6.55 | As someone, or with someone in my household, w | Male | 55-64 | No | No | No | Too narrow | Don't know | No | No | the proposed bands are too narrow , if you work one extra day in the month (bank holidays , etc) you could move up a band negating the benefit from the extra work , thus de-incentivising work . |
| Web: Snap Smartphone | completed | 28/09/19 | 18:35:56 | 28/09/19 | 18:40:25 | 4.48 | As a resident of Wiltshire | | Female | 55-64 | No | No | Yes | About right | Don't know | No | |
| Smartphone | completed | 30/09/19 | 14:22:21 | 30/09/19 | 14:26:28 | 4.12 | As a resident of Wiltshire | | Female | 35-44 | No | No | No | Too narrow | Yes | Yes | If this proposal goes through my family (two adults and one child) will see a cut in our council tax reduction from £198 a year by a half to about £97 a year. That is unfair and appears to be a cut in benefits, not just a procedural simplification. The top discount band should be 10% and not 5% in order to avoid this hardship for our family for this change. |

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| Web: Snap WebHost | completed | 30/09/19 | 14:27:42 | 30/09/19 | 14:31:53 | 4.18 | As a resident of Wiltshire | Male | 45-54 | No | No | No | Too narrow | Yes | Yes | My family would lose out from this scheme, yet it is being presented as just an administrative change. Have you actually looked at the affect that this proposal will have on claimants, and if so are you being honest with us because this proposal will make my family worse off by about £10 a week and whilst that does not seem like a lot of money, it makes all the difference to a family struggling on Universal Credit. We are most affected by the plan as it affects a couple wit one child and we curr |
| Smartphone | completed | 30/09/19 | 16:24:38 | 30/09/19 | 16:28:34 | 3.93 | As a resident of Wiltshire | Male | 45-54 | No | No | No | Too narrow | Yes | Yes | We lost out from this plan by £200 a year. Under the current scheme we get a council tax reduction of £200. But under the new scheme, because we come just above the £435 upper income limit for a couple and one child, even after the £50 income set off a week. So for us this isnt just a change in the process, its a cut in our benefits and will make us poorer. Please either change the plan or drop it. |
| Web: Snap WebHost | completed | 30/09/19 | 17:01:34 | 30/09/19 | 17:02:03 | 0.48 | As a resident of Wiltshire | Female | Under 25 | No | No | | | | | |
| Smartphone | completed | 02/10/19 | 21:03:31 | 02/10/19 | 21:06:03 | 2.53 | As a resident of Wiltshire | Male | 25-34 | No | No | Yes | About right | Yes | Yes | |
| Web: Snap WebHost | completed | 03/10/19 | 10:09:01 | 03/10/19 | 10:11:18 | 2.28 | As someone, or with someone in my household, w | Female | 35-44 | | No | Yes | About right | Yes | Yes | A much better idea, it has been a right pain in the past as UC changes every month, my CT was being changed and each month they changed it there was no payment taken and this drove me into CT debt. |